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National Service Office Welcomes Strategic Leaders to Board of Directors to Strengthen Mission and Impact

Lauren Arnold, Dr. Lakesha Farmer, Dr. Padma Gulur, and Randi Roy join NSO's board to offer their expertise in healthcare, nonprofit strategy, and leadership.

DENVER, COLO. (April 9, 2025) — The National Service Office (NSO) for Nurse-Family Partnership® and Child First announces the appointment of four new members to its Board of Directors. NSO welcomes Lauren Arnold, Dr. Lakesha Farmer, Dr. Padma Gulur, and Randi Roy, each bringing extensive expertise in nonprofit leadership, healthcare strategy, clinical operations, pain management, and organizational growth. Their diverse backgrounds and proven track records in driving innovation and impact will further NSO's mission to improve health outcomes for families and communities nationwide.

“Lauren, Dr. Farmer, Dr. Gulur, and Randi each bring an incredible depth of experience and a shared commitment to improving health outcomes communities experiencing adversities that put them at risk,” said Charlotte Min-Harris, President and CEO of the National Service Office for Nurse-Family Partnership and Child First. “Their diverse backgrounds will provide invaluable guidance as we continue to strengthen our efforts and expand our reach. We are thrilled to welcome them to the board and look forward to their leadership in helping us achieve our mission.”

Each new board member has demonstrated a commitment to advancing healthcare accessibility, improving organizational effectiveness, and transforming care delivery for communities facing barriers to care. Their combined experience reflects NSO's dedication to inclusivity, cultural sensitivity, and impactful decision-making, ensuring that diverse

perspectives continue to guide the organization's efforts to enhance the lives of families and communities.

Lauren Arnold is a seasoned leader in the nonprofit and public policy sectors, with a career spanning executive roles in strategic planning, finance, and organizational growth. Most recently, she served as CEO of Raise the Future, where she spearheaded a major restructuring that tripled the organization's impact for older youth in foster care. Previously, she held leadership roles at the Gill Foundation, including Chief Financial Officer and Interim CEO, overseeing strategy and operations for the nation's largest LGBTQ rights funder at the time. Arnold also served as CFO of Visit Denver, overseeing business operations during the city's hosting of the Democratic National Convention. A former investment banker and Peace Corps volunteer, she holds degrees from Dartmouth, Wharton, and Johns Hopkins. She currently serves on the board of the Child Welfare League of America. Arnold resides in Golden, Colo., with her family.

Lakesha Farmer, Pharm.D., MBA, is an experienced pharmacist and executive leader specializing in sales, strategic account management, clinical operations, and compliance, including 340B. She is currently the senior director of strategic accounts at Cencora's ION Oncology Practice Network, where she drives business growth through targeted group purchasing organization technology and professional service solutions. Previously, she was a pharmacy account director at Cencora, optimizing pharmaceutical contracts and clinical programs. Dr. Farmer also held leadership roles at West Cancer Center, overseeing specialty pharmacy operations, and at Forrest City Medical Center as director of pharmacy. She holds a Doctor of Pharmacy degree from the University of Tennessee and an MBA from Union University. She has extensive expertise in inventory management, formulary development, and clinical education. A sought-after speaker, she has collaborated with top pharmaceutical companies to advance oncology pharmacy practices.

Dr. Padma Gulur, a leading expert in anesthesiology and pain management, combines her clinical expertise and visionary leadership in her role as Chair of the Morpheus Consortium and in advancing healthcare initiatives focused on improving patient outcomes. A professor at Duke University, she serves as Executive Vice Chair at Duke Anesthesiology and leads pain management strategy for Duke Health. Dr. Gulur is dedicated to reducing opioid reliance and expanding access to high-quality care, particularly for underserved communities. She champions evidence-based maternal health programs and international perioperative care initiatives. A recipient of the 2023 Harwick Innovation Award, she continues to pioneer advancements in pain therapy. Her work, funded by the NIH, underscores her commitment to improving patient outcomes and training future medical leaders.

Randi Roy, based in the New York City area, is a senior health care executive and consultant with over 30 years of experience in strategy, growth and value-based care delivery transformation. She has worked with a range of health care organizations, focusing on health policy and access for underserved populations. Ms. Roy is a Strategic Advisor for Fidelum Health and is an independent consultant to other health care organizations. Previously, Randi was Chief Strategy Officer at VillageCare, leading new initiatives to serve the low-income, chronically ill elderly. Randi was also a Director at Remedy Partners, where she launched new Bundled Payment for Care Improvement programs in hospitals. In addition, she serves as a board member and Chair of the Innovation Committee at Penn Nursing. Ms. Roy holds an MBA from Wharton and a B.A. from UPenn. Outside of work, she enjoys outdoor time with her family, skiing and attending live music events.

“On behalf of the NSO board, we are thrilled to welcome Lauren, Dr. Farmer, Dr. Gulur, and Randi,” said Paurvi Bhatt, Chair of the NSO Board of Directors. “Their extensive expertise and dedication to serving communities bring fresh perspectives and energy to our board. We look forward to working together to further NSO’s mission and impact.”

The National Service Office Board of Directors is composed of dedicated and diverse professionals from across the country who volunteer their time and skills to provide governance and leadership to advance the organization and its mission. Learn more about NSO's board members [here](#).

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About the National Service Office for Nurse-Family Partnership and Child First

The National Service Office (NSO) is the central, unified operational structure for two evidence-based programs: [Nurse-Family Partnership](#) and [Child First](#). In 2020, what was formerly the NSO solely for Nurse-Family Partnership joined forces with Child First, a merger empowering two proven, evidence-based models to share complementary expertise, infrastructure and integrated support services. The resulting unified entity works to ensure that health care, early childhood development and the mental health of the entire family are delivered in proven ways to achieve long-term positive outcomes.