

2023 Reflections, Hope and Excitement for 2024 | [View this email in your browser](#)



Hello,

As we step into the new year with hope and anticipation, I want to extend my heartfelt gratitude for the remarkable efforts of the Nurse-Family Partnership and Child First programs throughout the past year. These programs have played a vital role in supporting families across the nation, and I feel privileged to lead as President and CEO of the National Service Office (NSO).



The past year brought about significant changes, marked by new leadership and a renewed dedication to expanding the influence of our programs. Together, we aim to ensure that more families, particularly those facing the greatest challenges, benefit from improved access, quality and overall experience of the essential services and resources we provide. By fortifying our programs, we can contribute to a healthier future for parents and children nationwide.

The resilience of the families in our programs and the unwavering commitment of the individuals driving our networks continue to inspire me daily. The success of our programs rests on the passionate efforts of our network partners and affiliates actively engaged in their communities. Thank you for a remarkable year, and I am filled with hope and excitement for all that lies ahead in 2024. On behalf of the NSO, we wish you a rejuvenating and joyful start to the new year, and we eagerly anticipate continuing our collaborative efforts in service to our families.

-Charlotte Min-Harris
President & CEO

PARENTING IN THE DIGITAL AGE

Nurse-Family Partnership ® (NFP) nurses and Child First clinicians learned first-hand what it's like to be a new parent at the 2023 National Symposium, the National Service Office's annual education summit.



The National Symposium featured a parent panel session that highlighted four NFP parents who shared their experiences on how they parent with the increased use of technology in their daily lives. Panelists Aleena and Katelin both enrolled in the Public Health Seattle and King County NFP and were paired with the same nurse, Kiesha. Aleena shared, "Because of Kiesha I had at least one person who believed in me." Katelin added, "This program gave me an extra support system and an outside person I could talk to about anything."

[READ THE FULL STORY HERE](#)

NSO RECOGNIZES NETWORK LEADERS WITH TENACIOUS CAREGIVER & COMPASSION AWARDS

The National Service Office (NSO) for Nurse-Family Partnership ® and Child First recently announced the award winners of the 2023 Tenacious Caregiver and Compassion Awards. Five distinguished Nurse-Family Partnership providers and three outstanding Child First team members were recognized at the 2023 National Symposium, the NSO's annual education summit. The Tenacious Caregiver and Compassion Awards recognize professionals in the NSO community who have displayed exceptional commitment and performance in delivering the programs and supporting life-changing outcomes for families.



[VIEW AWARD RECIPIENTS & FULL STORY HERE](#)

CHILD FIRST AFFILIATE WINS CHALLENGE

The Substance Abuse and Mental Health Services Administration (SAMHSA) recently announced the winners of their Behavioral Health Equity Challenge. We are excited to announce that Coastal Horizons, a Child First affiliate site in North Carolina, was selected as a winner! Congratulations on their recognition in presenting approaches to effective outreach and engagement with racial and ethnic underserved individuals to foster behavioral health equity throughout the country. Coastal Horizons was one of ten organization that received the honor, out of 427 submissions nationally. Read more information on the Behavioral Health Equity Challenge on [SAMHSA's website](#).



**YOUR KINDNESS CREATES A
BRIGHT NEW YEAR FOR FAMILIES**

Your support is key to nurturing
healthier, stronger families in 2024

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THE NATIONAL SERVICE OFFICE FOR
Nurse-Family
Partnership | child
first

NATIONAL SERVICE OFFICE 20TH ANNIVERSARY

2023 marked an exciting milestone for the organization – the 20th anniversary of the National Service Office (NSO)! The organization's roots date back to the late 1970's, when the founder and architect of Nurse-Family Partnership ® (NFP), David Olds, PhD, first began testing his home visitation model with first-time mothers and their children. The NSO was then established in 2003 in Denver, CO, to support implementation of NFP.



Today, following the 2020 merger, the NSO supports two proven programs – NFP and Child First – bringing together the rich histories and decades of impact and experience of both programs. As we look back on the past 20 years, we are proud of all that we have accomplished with our dedicated network of partners and affiliates, staff and supporters on behalf of families and communities. Here's to the next 20 years!

4TH ANNUAL NATIONAL VIRTUAL GRADUATION

Cheers to the 4th Annual National Virtual Graduation! What started during the pandemic, has now become a signature event that allows Nurse-Family Partnership® (NFP) graduates to come together to celebrate their first 1,000 days of parenting. The national virtual graduation brought together families from across the country who navigated the journey of the two-year NFP program alongside their dedicated nurse.

The event and stories resonated with the audience, fostering a sense of community and support among the graduating class, that will continue over into **Raising Strong**, the national alumni group. The **digital yearbook** became a keepsake, capturing precious moments and memories from their NFP and parenting journey. This national virtual graduation marked the celebration of embracing parenthood while relentlessly pursuing one's dreams.

PUBLIC HEALTH EXECUTIVE APPOINTED TO NSO BOARD OF DIRECTORS

The National Service Office for Nurse-Family Partnership® and Child First recently announced the appointment of Jonathan Webb, CEO of the Association of Women's Health, Obstetric and Neonatal Nurses (AWHONN) in Washington, D.C., to the Board of Directors.



[READ MORE ABOUT MR. WEBB HERE](#)

THE NSO ANNOUNCES NEW PARENT AMBASSADORS

The NSO for Nurse-Family Partnership ® and Child First recently announced the new class of Parent Ambassadors who will share their stories as new parents and the impact of the NFP and Child First programs with Congress and other policymakers. For the next two years, this group of Parent Ambassadors will work together to expand the NFP and Child First programs to serve more families.



[READ THE FULL STORY & BIOS HERE](#)

NSO AT THE NEWYORK-PRESBYTERIAN DALIO CENTER FOR JUSTICE CONFERENCE

Charlotte Min-Harris, President & CEO of the National Service Office (NSO) for Nurse-Family Partnership ® and Child First had the opportunity to speak as a panelist at the NewYork-Presbyterian Dalio Center for Health Justice Conference last October. Charlotte spoke about the NSO's role in developing programs to support health equity.



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