

On behalf of the National Service Office (NSO), I'm delighted to write to you to share my journey with Child First, an interesting trip from local to nationally focused work. I'm also writing today to thank you sincerely for your support and trust in us to bring these programs to communities all around the country. Your philanthropic support helps the NSO provide myriad services to the national network of local programs, including critical education and training to nurses and clinicians who support families who need specialized care while dealing with overlapping challenges – which makes Child First and Nurse-Family Partnership unique in the world of home visiting.

My journey with Child First started over ten years ago as a Clinical Supervisor at one of the programs in Connecticut. Working with families directly was a meaningful experience and one where I saw families transforming before my eyes. However, when I learned of an opening at the national organization, I knew I was ready to support the entire network with my hands-on experience in the Child First program. My transition to the Senior Manager of National Training was easy because I see the NSO's tremendous value in enhancing the delivery of the Child First program in each unique community. My experience locally has served me well in supporting newly onboarded clinical staff and new affiliate sites that the NSO brings in as we scale. In addition, infant and early childhood mental health is a national concern, and I am honored to be part of a national movement helping families heal and come together.

It may sound trite, and we say it a lot, but it's because it's true – the NSO couldn't do any of this work without your support. In addition to my story, I am pleased to share great updates on some of the partnerships, projects and research being done at the NSO. In this report, you will get to read about the following:

- The NSO's extended collaboration with Let's Get Set and Urban Institute
- The work to develop an annual disparities report that will share NFP outcomes by race and ethnicity
- An update on the Mental Health Council, the first integration project between Child First and Nurse-Family Partnership
- And a look at the Founders Circle, our new planned giving society

As you read this Impact Report, I hope you will see the impact your investment is having on families around the country who benefit from the work being done by the NSO to research, develop and activate national partnerships to provide tangible solutions for families in both of our programs. We cannot thank you enough for trusting us to deliver gold-standard care to families who participate in our programs.

Gratefully,



Shannon Queiroga

Senior Manager of National Training
National Service Office for Nurse-Family Partnership and Child First



IMPACT REPORT



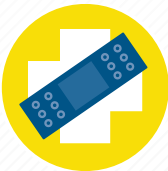
LET'S GET SET PARTNERSHIP EXPANDS

When we last reported on Urban Institute's Let's Get Set program in September, we were excited to share with you the outcomes of the program's tax preparation services and how many families across our network utilized the service. Despite the great outcomes last year, the program found that families were still facing hurdles to complete the filing process. As a response, the program has expanded its capacity to offer complete tax prep and filing services, eliminating the barrier faced by most participating families. Due to the service expansion, Let's Get Set had to assign a fee per family but has offered a very generous discount to all NFP families, bringing the total to \$35 per family. Knowing this fee might present a barrier to many families, the National Service Office is fundraising to offset this cost and ensure Let's Get Set remains free to families. We want to recognize that the NSO can only offer these services for free because of philanthropic investments to our mission. We are grateful to all the donors who provide the NSO with unrestricted operating support, which allows us to deliver wrap-around services like this free of charge to families.



NFP OUTCOMES BY RACE AND ETHNICITY

A new research project focused on race and ethnicity outcomes for NFP families has successfully launched at the NSO. While our network has always tracked the race and ethnicity of all participating families, we are now able to run reports that provide critical data on outcomes experienced by families of different racial and ethnic backgrounds. These reports are meant to improve and enhance delivery of the model at an operational level but also facilitate the NSO's Research and Evaluation team to do more in-depth research to identify trends, such as specific disparities experienced regionally, or quality improvements at particular local programs that would increase outcomes for families experiencing disparities. As a donor to the NSO, your faithful support has helped us sophisticate our data and analysis over time, as well as influence others in the field of home visiting to enhance their data collection and evaluation. We are excited to produce and begin sharing with you an annual health disparities report starting in 2024.



MENTAL HEALTH COUNCIL

We're excited to share further updates on the first collaboration between our two models, NFP and Child First. When we last reported, we shared that both programs were coming together to embed mental health support within nursing practice. This new collaboration called the Mental Health Council (MHC) has developed a mission to strengthen the NSO Network Service Providers' Mental Health Intervention through IDEA* work, reflective practice, partnership, fidelity and sustainability. The council's vision is to support the mental health, well-being and safety of communities through collaboration and inclusive services that support diversity and are equitable and anti-oppressive. The MHC has also instituted a mental health consultation project to support young first-time maternal caregivers in Texas. This is yet another example of the NSO working towards providing additional support to its network to strengthen families' outcomes with the programs.

*IDEA is the name the National Service Office has given to our comprehensive work, internally and externally, to meaningfully weave inclusion, diversity, equity and anti-oppression (IDEA) into everything we do.



FOUNDERS CIRCLE: LEGACY PLANNING

Nurse-Family Partnership and Child First empower families to achieve transformational changes that improve lives across generations. Some of our supporters have a similar long-term impact in mind and choose to include support for our programs in their legacy plans. These exceptional donors are recognized through our Founders Circle. To find out more about making gifts like this or to join the Founders Circle, visit myimpact.nursefamilypartnership.org or scan the QR code here.



Having been a donor to the National Service Office for many years, it was a natural next step to add the organization to my will. I know that percentage of my estate will be transformative to so many young families – impacting babies and young children many generations from now."

– Geoff D., Founders Circle member