

Dear Friend,

I am excited to write to you today as the new Interim President and CEO of the National Service Office for Nurse-Family Partnership and Child First (NSO). The strength in our work to empower families through our service models stems from generous gifts from donors like you. We are forever grateful for your support and trust as we look forward to a bigger, brighter future for the National Service Office for Nurse-Family Partnership and Child First.

In July, our former CEO left the organization and, with support from our National Board of Directors, I was appointed as the Interim President and CEO. I joined the NSO as its Chief Operating Officer in November 2020 and am honored to take on this role to lead the organization through this transition. The Search Committee has engaged a search firm to begin the process of finding a permanent CEO. While a change of this magnitude can create a sense of uncertainty for both staff and the larger support community, I – as well as our senior leadership team – commit to you, our partners and NSO staff, to continue to scale our programs, providing continuity, and moving forward on our strategic imperatives. We have tremendous confidence in this organization and optimism about our path forward.

Change also means opportunity, and we have a lot of great work underway and planned for Nurse-Family Partnership and Child First. Enclosed in this Impact Report, you will find:

- Information on the NFP Mental Health Initiative workgroup
- News from the Parent Ambassadors Policy and Advocacy Summit in Washington, D.C.
- A story about an NFP family's journey through the program
- An update on the outcomes of the first year partnering with our partners at Let's Get Set

We want you to know that we wouldn't be where we are today if it weren't for your generous philanthropic support. Thank you for being a champion for caregivers and their children who seek to empower themselves through our two evidence-based models.

We look forward to continuing to collaborate with you on this journey!

Thank you,

Charlotte Min-Harr Interim President & CEO

# IMPACT REPORT



# INTEGRATING MENTAL HEALTH INTO THE NFP MODEL

One of the most exciting things about bringing Child First under the umbrella of the National Service Office is our work to integrate mental health consulting into the NFP model because we know how vitally important mental health is to both parents and children. A cross-model group spearheaded by both founders, Dr. David Olds and Dr. Darcy Lowell, is also assessing the impact of mental health integration into the NFP model on families with more than one child and those who register past the 28th week of pregnancy. This is just the first integration project of many to come as we continue to identify ways that the models can complement their impact on participating families. We appreciate your trust in us to continue adapting the programs to meet the needs of families we serve.



### PARENT AMBASSADORS ATTEND POLICY AND ADVOCACY SUMMIT

In late June 2022, the Parent Ambassadors traveled to Washington, D.C., for the first ever Policy & Advocacy Summit. The purpose of the Summit is to train former NFP graduates to advocate on behalf of all participating families, learn about the Maternal, Infant and Early Childhood Home Visiting (MIECHV) program, and engage legislators and congressional staff. Parent Ambassadors took to the Hill, attending 50 meetings, educating decision makers about the power of the program and advocating for public funding sources that provide critical support to hundreds of programs across the country. They joined other home visiting program representatives to meet with members of the Congressional Women's caucus to educate them on the vital importance of the model and share their transformative stories. Sharing their stories strengthens the National Service Office's work to push not only for renewal but a significant, multi-year increase in MIECHV funding.



# OUTCOMES FROM THE LET'S GET SET TAX TOOL

Let's Get Set, an organization that provides a tax tool for firsttime parents making \$40,000 per year or less, ensures that families new to parenting take full advantage of their tax credits (including families with no social security number and no earned income). Through a partnership with Let's Get Set, we are pleased to share that NFP and Child First clients received on average \$6,636 in tax returns, which means that the 1,100 participating families secured a total of \$7.3M in refunds! Fifty-six percent of clients who used the tool said they would not have filed taxes at all or would have had to pay to file somewhere else if it had not been for the National Service Office and Let's Get Set. This partnership is part of our commitment to supporting families' economic self-sufficiency and will help them navigate the financial stresses caused by the ongoing pandemic.

## JONEL'S STORY

In 2021, while living abroad with her husband in Vietnam. Jonel discovered they were expecting their first child. Due to pandemic lockdowns and previous heartbreaking miscarriages, Jonel and her husband returned to the United States to live with her parents to prepare for the birth of their child. After a visit to a local California crisis center, Jonel joined NFP and was paired with a local nurse who offered her guidance throughout the pregnancy and birth journey. Shortly after their son arrived, both Jonel and her husband would move to South Carolina. Upon arrival at their new home, Jonel immediately scheduled a meeting with her new local nurse. During their first meeting, nurse Kimberly knew at first glance that Andrew was severely underweight and needed medical attention. After visiting the emergency room, they discovered Andrew had a tongue, lip, and cheek tie, making it difficult to stimulate breastmilk while nursing. Disappointed in not breastfeeding but knowing Andrew's health was most important, Andrew began formula feeding. Knowing how important it was to Jonel to return to breastfeeding, nurse Kimberly scheduled regular visits to monitor Andrew's weight and readiness to transition off formula. In partnership with her nurse, Andrew is now a thriving, breastfeeding fourmonth-old after mouth surgery and successful monitoring.

Jonel's story is a true testament to the power of the nurse-family relationship, built on trust in the expertise that NFP nurses carry with them. Your philanthropic support is vital to preparing nurses like Kimberly for scenarios like Jonel's.