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## **THE NATIONAL SERVICE OFFICE NAMES CHARLOTTE MIN-HARRIS AS INTERIM PRESIDENT & CEO**

**Frank Daidone steps down as president & CEO after leading the NSO through unprecedented growth and COVID-19 pandemic**

DENVER, COLO. (July 21, 2022) — The National Service Office for [Nurse-Family Partnership](#)® and [Child First](#) announced today that Charlotte Min-Harris has been named interim president and CEO. Since 2020, Min-Harris has served as chief operating officer and led the strategic direction for network development and operations.

The outgoing president and CEO, Frank Daidone, has announced he will be joining a fast-growing Chicago-based tech startup. Since 2018, Daidone has led the National Service Office (NSO) to achieve unprecedented growth to serve more families and through the COVID-19 pandemic. His leadership has provided a major commitment to racial equity and brought a merger with Child First to unify and expand two proven evidenced-based programs to share complementary expertise, infrastructure and integrated support services. Daidone previously served as the NSO's chief operating officer.

“Serving families at the National Service Office has been one of the greatest honors of my life,” said Frank Daidone, the outgoing president and CEO of the National Service Office. “I have full confidence that Charlotte will ensure that our mission will continue, and our programs and partnerships with families will be strengthened.”

"Frank's leadership has elevated our diversity, equity and inclusion efforts, and he leaves the NSO in the strongest financial position in its history," said Christian Soura, chair of the board. "Charlotte is a proven leader in the nonprofit community, and I look forward to seeing her marshal these resources to help the NSO serve even more families."

As president and CEO, Min-Harris will lead Nurse-Family Partnership and Child First to advance the organization's mission to serve more families and achieve successful outcomes. In addition, Min-Harris will oversee operational excellence and innovative strategies, and build public and private support to grow the National Service Office's capacity to impact communities.

"In today's socioeconomic climate, it's now more important than ever to offer opportunities and proven programs to families," said Min-Harris. "I am deeply honored to serve in this role and excited to lead a tremendously-talented team to partner with families and see them realize their strengths and watch them thrive."

Min-Harris brings over three decades of leadership, operations and strategic development experience. Before joining the National Service Office, she was the vice president of grants operations at Daniels Fund, a \$1.5 billion private charitable foundation in Denver. While there, she led an effort to grow a low-income assistance program and implement it statewide. Min-Harris also spent several years as the chief operating officer with the Colorado and Wyoming office of the American Red Cross, where she managed the execution, forecasting and analysis of a \$6 million operating budget, and implemented a comprehensive performance management system.

The NSO Board of Directors is conducting a search for the next president and CEO and expects to name the permanent president and CEO in the next few months.

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## **About the National Service Office for Nurse-Family Partnership and Child First**

The National Service Office (NSO) is the central, unified operational structure for two evidence-based programs: [Nurse-Family Partnership](#) and [Child First](#). In 2020, what was formerly the NSO solely for Nurse-Family Partnership joined forces with Child First, a merger empowering two proven, evidence-based models to share complementary expertise, infrastructure and integrated support services. The resulting unified entity works to ensure that health care, early childhood development and the mental health of the entire family are delivered in proven ways to achieve long-term positive outcomes.